## Regional Guidelines-Refund Request and Policy

2025 - 2026

## **AYSO REGION 393 PLAYER REFUND REQUEST POLICY**

To obtain a full refund, all requests need to be submitted in writing made via mail NO later than March 1<sup>st</sup> for

spring season or August 1<sup>st</sup> for fall season. Text or verbal requests will not be considered. There will be no exceptions to this policy. Please complete this form in its entirety. All requests for refund will be based on the postmarked date. If a team uniform has been issued to the player, the uniform must be returned to the league before the refund will be issued. Unless otherwise noted, the refund check will be made payable to the person who signed the registration form. Refunds requested AFTER March 1st (spring season) or August 1st (for fall) will be handled on a case-by-case basis. Consideration will be given to the date of the request, team formation status, the ability to fill the empty spot from a wait list, and delivery of team uniforms. The Refund amount may also be reduced if the region is unable to recover per-player expenses already spent. No refunds will be granted following the first match weekend of the season.

## Please note that the AYSO membership fee of \$25.00 per player is nonrefundable.

As long as the above requirements are met, you will receive a refund. Please note you can also ask for a credit to be applied to the following season. Please allow 3-4 weeks for us to process your request.

I am requesting a refund via: □ Check ⊕ Original payment method

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Mail request to: AYSO Palmdale #393 PO Box 903224 Palmdale, CA 93590